

SIFEM International Srl Quality Policy

With this document the sole director of SIFEM International Srl, intends to establish the company Quality Policy and outline the ensuing objectives and commitment.

SIFEM International Srl, is a global sourcing company offering supplies and services across all industry sectors. It has made Quality one of its strategic objectives, with the purpose of guaranteeing full satisfaction of Customers' needs and expectations regarding research, supply and delivery of equipment and products for the petroleum, petrochemical, industrial, water treatment and energy sectors worldwide.

To guarantee the maximum effectiveness of the Quality Management System, SIFEM International Srl, has taken the utmost care to disseminate the Quality policy within the Company, ensuring all levels of staff can facilitate its application, development, and the achievement of the quality objectives that the Company has set out.

The management has therefore arranged that it be laid out in specific training sessions, meetings, displayed in the company and communicated to all interested parties.

In compliance with these principles, SIFEM International Srl, promotes all the necessary actions to ensure that all processes and activities are geared towards achieving the following objectives:

- understand and satisfy customers' needs, recognizing their importance at all times, and offering services and products that meet their expectations.
- continuously monitor markets in search of products that satisfy customer requests and expectations.
- create and perfect procedures that allow our organization to operate and communicate efficiently in compliance with corporate transparency, with the aim of inspecting and improving all general activities and the realization of corporate and personal objectives.
- operate in compliance with the applicable occupational safety and hygiene regulations at work.
- make the necessary resources available to develop its activities, and identify the appropriate skills for the management of its processes.
- ensure a suitable working environment that integrates physical and human factors, with specific attention to ergonomic aspects and the office environment.
- apply specific personnel management policies aimed at ensuring fairness at all stages of the labour relationship, from the employee selection process, to role assignment, career management, professional development, salary equity, and termination of employment.
- recognize the value of equilibrium between professional and private life and promote work-life balance programs.
- guarantee equal dignity and equal opportunities to all people regardless of their country of origin, culture and religion, gender, sexual orientation, political opinions and any other personal traits.
- adopt a process-oriented organization that provides methods of measuring the performance and processes of the Quality Management System.

Furthermore, SIFEM International Srl, through its daily activities within the Company, be it Internal Audits, or through risk/opportunity analysis, in addition to normal inspection activities, intends to raise further awareness of Quality objectives by means of staff involvement.

The results of Internal Audits of Customer Satisfaction, and product and service quality are subject to analysis and continuous improvement.

In striving to achieve these objectives, the Management has therefore decided to adopt a Corporate Quality Management System in compliance with UNI EN ISO 9001:2015 standard.

SIFEM INTERNATIONAL S.r.l.

Piazza Don Mapelli, 75
20099 Sesto San Giovanni (MI) - ITALY
Tel. +39 02 22.47.94.82
Fax +39 02 22.47.12.90

Capitale Sociale € 300.000,00 int. vers.
C.F. 11266030151
Part. IVA 02604890968
V.A.T. IT 02604890968

R.E.A. MILANO 1451543
Cod. SDI KRRH6B9
PEC sifeminternationalsrl@pec.it
www.sifem.it - info@sifem.it



To meet the requirements of the UNI EN ISO 9001:2015 standard, the criteria of UNI EN ISO 9000:2015 and UNI EN ISO 9004:2018 guidelines were taken into consideration.

The Quality Manager is entrusted with the management of the Quality Management System and has the necessary authority to ensure that the System is understood and applied throughout the Organization, taking all the necessary steps to guarantee the Quality of products and services.

SIFEM International Srl, carries out its activities in full compliance with the Mandatory Laws and regulations relating to the fields of application, quality, environment and safety at work, and consider such compliance an indisputable corporate commitment towards employees, the community, customers and suppliers .

Aware of the importance and responsibility for what has been declared, and having identified adequate organizational solutions within the company, the Sole Director of SIFEM International Srl, is committed to implementing, maintaining and improving the current company Quality System.

Sesto San Giovanni, 16 January 2024

Direction
Marco Colombo



SIFEM INTERNATIONAL S.r.l.

Piazza Don Mapelli, 75
20099 Sesto San Giovanni (MI) - ITALY
Tel. +39 02 22.47.94.82
Fax +39 02 22.47.12.90

Capitale Sociale € 300.000,00 int. vers.
C.F. 11266030151
Part. IVA 02604890968
V.A.T. IT 02604890968

R.E.A. MILANO 1451543
Cod. SDI KRRH6B9
PEC sifeminternationalsrl@pec.it
www.sifem.it - info@sifem.it